

Fluvialycs Privacy Policy

1. Introduction

Welcome to Fluvialycs. Your privacy is important to us, and we are committed to protecting your personal data. This privacy policy explains how we collect, use, and protect your information when you create a new account on Fluvialycs, in compliance with the General Data Protection Regulation (GDPR).

2. Data Controller

Fluvialycs Ltd ("we," "our," or "us") is the data controller responsible for your personal data.

3. Data We Collect

When you create an account, we may collect the following personal data:

- **Identification Data:** Name, email address, and username.
- **Contact Information:** Email address and phone number (optional).
- **Login Data:** Password and account security details.
- **Usage Data:** IP address, browser type, and operating system.
- **Location Data:** If you allow location tracking for personalized services.

4. How We Use Your Data

We collect and use your personal data for the following purposes:

- To create and manage your account.
- To provide you with access to our services.
- To send administrative notifications, including updates and security alerts.
- To respond to inquiries and provide customer support.
- To analyze usage patterns and improve our platform.
- To comply with legal obligations.

5. Legal Basis for Processing

We process your personal data based on one or more of the following legal grounds:

- Your consent.

- Performance of a contract.
- Compliance with legal obligations.
- Legitimate interests, including improving our services and protecting against fraud.

6. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

7. Data Sharing

We do not sell your data. We may share your personal data with:

- Service providers supporting our platform operations.
- Legal authorities if required by law.
- Affiliates or partners

8. Data Security

We implement appropriate security measures to protect your personal data from unauthorized access, alteration, or disclosure.

9. Your Rights

Under the GDPR, you have the following rights:

- Access your personal data.
- Request correction of inaccurate data.
- Request deletion of your data.
- Object to or restrict data processing.
- Request data portability.
- Withdraw consent at any time.

To exercise your rights, contact us at info@fluvialycs.com

10. Changes to This Policy

We may update this policy from time to time. Significant changes will be communicated via email or our platform.

11. Contact Us

If you have any questions about this privacy policy, please contact us at:

info@fluvialycs.com

Thank you for trusting Fluvialycs with your personal data.